

Rapid Transit Services

Repair Request Form

Please submit this form with your climate control unit.

Service Requested:

Climate control unit repair ___ \$80.00

Type of Part: _____

Part Number: _____

Vehicle Mileage: _____

Sender's Information:

Name _____ Business Name _____

Contact Person: _____ Email: _____

Shipping Address: _____ Must be same as Paypal Confirmed address

CITY _____ St _____ zip _____

Daytime Contact Telephone _____

YEAR _____ MAKE _____ MODEL _____

Quantity Shipped:

Describe Unit Failures & Symptoms:

V.I.N. # _____

Payment TYPE (select one please):

Payment Types: COD* _____ (add \$10.50 for c.o.d.U.P.S.)* Certified Funds

Paypal _____ (all Major credit cards accepted via Paypal only)

Western Union _____ www.westernunion.com

Shipping Information

How will your unit be shipped:

USPS___ UPS___ FedEx___

We will pay return shipping with delivery confirmation.

This form must accompany all rebuilds: **SHIP TO:**

RTS
1205 VANDERBILT CIRCLE
PFLUGERVILLE, TX 78660

This form must accompany each unit.

When Technical Information is needed, technical information is offered for products we rebuild only. The information is intended to provide basic guidelines before classifying a control unit as defective. We do not provide information for customers to repair their own control units or to troubleshoot their automobile malfunctions, and we are not responsible for inaccuracies with the information provided. If you are not a certified technician, we suggest you obtain professional services to evaluate your automobile before further damage occurs. If we can-not rebuild or duplicate the issues with the controller, there is a \$55.00 Test Fee. Please use this form for initial repair & return services only. **PLEASE, DO NOT USE THIS FORM FOR WARRANTY RETURNS.**