Please include this form with your unit.

Rapid Transit Services
Repair Request Form

Do not use this form for Warranty Returns

Please choose Factory or LED bulbs.

**Factory bulbs**

**LED bulbs**

**LED Color:**
- Blue
- Red
- Green
- White

**Type of Part:**

**Part Number:**

**Vehicle Mileage:**

**Describe Unit Failures & Symptoms:**

**V.I.N. #:**

**Quantity Shipped:**

<table>
<thead>
<tr>
<th>Sender's Information:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Business Name</td>
</tr>
<tr>
<td>Contact Person</td>
<td>Email</td>
</tr>
<tr>
<td>Shipping Address</td>
<td>Must be same as PayPal Confirmed address</td>
</tr>
<tr>
<td>CITY</td>
<td>St</td>
</tr>
<tr>
<td>Daytime Contact Telephone</td>
<td></td>
</tr>
<tr>
<td>YEAR</td>
<td>MAKE</td>
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</tbody>
</table>

**Payment TYPE (select one please):**

- **PayPal**
- **Check**
- **Money Order**
- **Cash**
- **Credit Card** (requires card information over phone)

Phone (512) 217-3609

This form must accompany all rebuilds: **SHIP TO:**

RTS
1205 VANDERBILT CIRCLE
PFLUGERVILLE, TX 78660

Open Monday thru Friday 9:00 am to 5:30 pm EST.
This form must accompany each unit.

**When Technical Information is needed,** technical information is offered for products we rebuild only. The information is intended to provide basic guidelines before classifying a control unit as defective. We do not provide information for customers to repair their own control units or to troubleshoot their automobile malfunctions, and we are not responsible for inaccuracies with the information provided. If you are not a certified technician, we suggest you obtain professional services to evaluate your automobile before further damage occurs. If we cannot rebuild or duplicate the issues with the controller, there is a $55.00 Test Fee. Please use this form for initial repair & return services only. **PLEASE, DO NOT USE THIS FORM FOR WARRANTY RETURNS.**